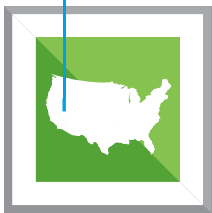# IntelliSIP
Voice Carrier

Voice Carrier

Included. Standard. Unlimited.

We make phone service simple. Select a 5,000, 10,000, or custom-minute plan designed around your business needs to use for all incoming, outgoing, local, long distance, and conference calls. Pay one set price per month. No more rate tables, seat fees, subscriptions, or confusing ten-page bills. IntelliSIP includes unlimited users, extensions, voicemail, and voice channels on any in-house or cloud system.

Local/Long Distance
Call anywhere in the contiguous US and Canada without incurring separate long-distance charges.

Users & Extensions
Unlimited users on any number of extensions with same-day scalability.
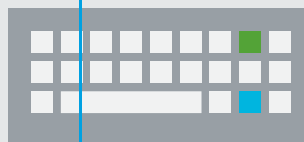
Voicemail to Email
Retrieve voicemail directly from your email using any device, when you're in a meeting or on the go.

Conference Calls
With endless conference lines you can assign one to each employee and by department.

Call Capacity
Unlimited simultaneous calls with unblocked call capacity (unlimited trunks). The high season or business spikes won't be impacted by a busy signal.

Disaster Recovery
Auto-detect routing to a backup system, mobile device, or branch location in case of a disaster, power outage, or internet problems.

Auto Attendants
Leverage an endless number of auto attendants to create custom menu options and implement IVR functionality.

Global Calling
Call any number on your system (in network) anywhere in the world without incurring LD or international rates.

Music on Hold
Upload your own hold music and messaging to promote products, share news, or give instructions.

Find Me / Follow Me
Your calls find you on any device, any number, at anytime. Hello world!

powered by

Voice Carrier
BETTER PHONE SERVICE

sales@voicecarrier.com | 855-456-8647 | www.voicecarrier.com

IntelliSIP® Business Phone Service

Choosing the right office phone system just got a whole lot easier. Our simple all-inclusive plans fit your needs today and support your growth for tomorrow. Whether your current system is onsite or cloud-based, all enterprise features come standard. Plus, you get the cost-saving benefits of IP connectivity.

Included features

Call management
- Custom call routing & answering rules
- Call hold, park / pickup
- Call forward
- Call history
- Call hold / resume
- Call routing
- Call transfer- attend, blind, direct
- Call waiting
- Call queue
- Caller ID
- Virtual extensions/numbers
- Busy lamp field
- Time of day routing

Voice features
- Unlimited voice channels (trunks)
- Unlimited employee/dept extensions
- Auto divert/reject
- Upload custom greetings
- Upload custom hold music
- Last number redial
- Multiple device ringing
- Speed dial
- Phone-to-phone intercom/paging

Voicemail
- Unlimited voicemail
- Retrieve messages via phone, web, or email attachment
- Voicemail to email
- Message waiting indicator
- Online voicemail setup portal
- Forward voicemail messages

Safety
- E911 emergency service

Conference and collaboration
- Conference bridge/lines
- Three-way calling

Phonebooks, directories, call logs
- Company directory/phonebook
- Call logs by extension
- Caller hold-time reports
- Personal phone directory

Personalization
- Individual voicemail configuration
- Web-based user dashboard
- Personal phonebook
- Personalized ring tones

Disaster recovery
- Auto-detect disaster routing
- Automatic remote system failover
- Backup and restore system settings

Reliability
- Four bi-coastal geographic backups
- Onsite PBX backed up to cloud
- 24×7x365 system monitoring

Groups
- Park and pickup groups
- Intercom groups
- Paging groups
- Ring (hunt) groups

Privacy
- Call blocking
- Do not disturb
- Telemarketer blocking/ blacklist

Automated attendants
- Auto-attendants
- Dial by extension or name
- Interactive voice response
- Music on hold / on transfer

Administration
- Web-based system/voicemail management
- Assign features by extension
- Call detail reports
- Set international dialing permissions
- Password administration
- Remotely deployed upgrades and security upgrades

Mobility
- Cell phone integration
- Find me/follow me (call hunt)
- Office anywhere portal
- Remote office connect
- Web-based voicemail retrieval

Billing
- Simple all-inclusive plans
- No seat fees
- Online bill payment

Support
- Premium customer support
- Always available 24x7x365
- Native English speaking team
- Live support; no recordings/holds

Connectivity
- Native PRI, T1, POTS, SIP handoff for existing systems

**Some features may require an IP phone.*

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A more powerful way for your company to connect, at a much lower cost.

BETTER
PHONE
SERVICE

IntelliSIP® Business Phone Service

Add-on numbers, features, and integrations

Recording, monitoring, routing
- Call monitoring
- Call recording company-wide or on-demand
- Call queue recording
- Call screening (whisper)
- Unified dialplan across multiple offices
- Caller ID by name and number
- Multi-call park groups

Automated attendants
- User-configurable menus
- Multilingual dial by name directory
- Professional voice greetings
- Licensed music on hold

Voicemail and messaging
- Read transcribed voicemail in email
- Professional voicemail greetings
- Text messaging (SMS)

Phone numbers
- Additional numbers (DIDs)
- Local numbers (US)
- Toll-free numbers (US)
- International local numbers
- International toll-free numbers
- Vanity numbers
- Toll-free fax numbers

Integrations
- CRM (SalesForce, Zendesk, Google, etc.)
- Click-to-call from CRM or browser
- CRM account pop up on incoming calls

Call reporting and analytics
- Call accounting output
- Call detail record
- Call analytics
- Caller hold-time reports

Service restoration
- Emergency phone service
- Emergency internet service

Backup connection
- Backup phone connectivity via LTE

Building services
- Door entry buzzer
- Overhead paging
- Security system integration
- Elevator phone integration

Call center
- Contact us to learn more about call center services

FAX
- vFAX service
- Receive faxes via email as PDF
- Domestic, international, toll-free fax numbers

Phone management
- Setup/provision non-Voice Carrier devices
- Restart phones remotely
- Remotely manage/update IP phones

Additional minutes
- 2500 minute bundles

Phones and equipment
- IP phones
- Conference phones
- Routers
- LTE 4G cellular modem router
- Gateways and ATAs
- Paging hardware
- Wireless headsets

Safety and security
- Alarm system integration
- 911 text alerts
- Multi-site E911 setup

****Some features may require an IP phone.*

Cloud, onsite, hybrid, trunking

Configurations	Includes
Cloud Hosted	Plans include inbound, outbound, local, long distance, and conference calling in the US 48 and Canada, plus unlimited users, extensions, voicemail, and voice channels on any system - new or existing, onsite or cloud-based.
Onsite Analog/IP	
Hybrid Onsite/Cloud	
Trunks: PRI/T1, SIP, POTS	

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