One Touch Park and Pickup
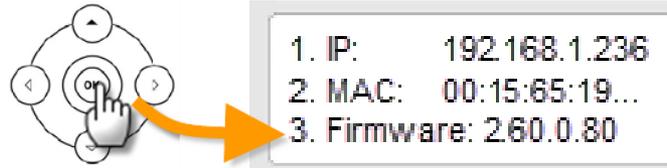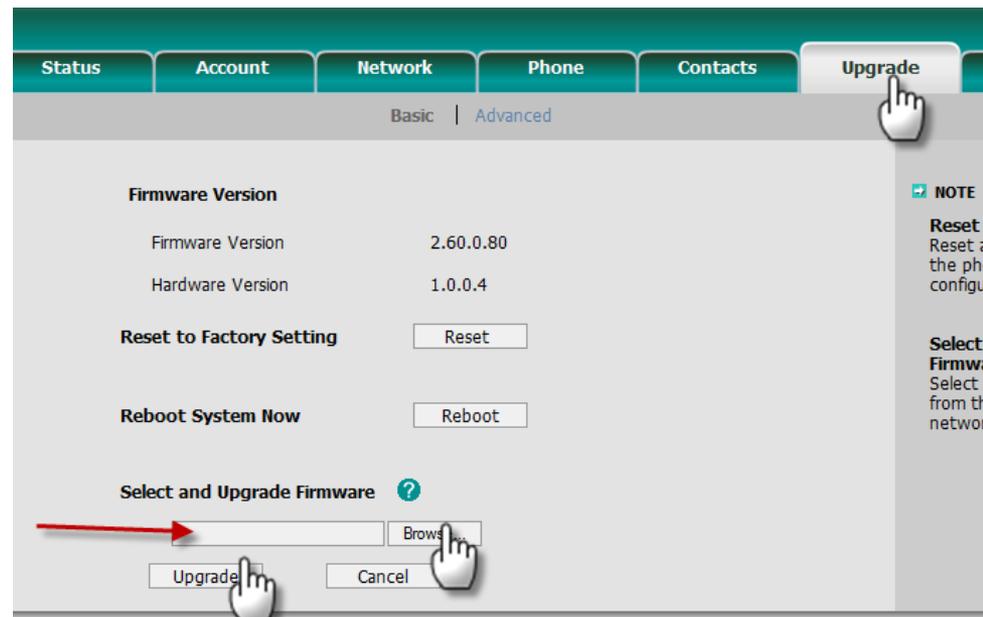
For the Yealink T-28*

* for other models, follow similar steps

Step 1 – Make sure your Yealink T-28 firmware is version 2.60.0.80:

- Press the "OK" button on your phone to see the Firmware version:

1. IP:	192.168.1.236
2. MAC:	00:15:65:19...
3. Firmware:	2.60.0.80

- If your firmware version is NOT 2.60.0.80, log into your Yealink web portal and upload the new firmware, found at http://www.yealink.com/index.php/Support/

Step 2 – Add "Call Park" and "Company Line" to your Line buttons:

    a. Go to Phone > DSS Key > Line Key

    b. Add Call Park type to one of the Line keys. For example below, the PBX uses 80 for Call Park.

    c. Add one or more BLF keys. Using 81 and 82 as the values
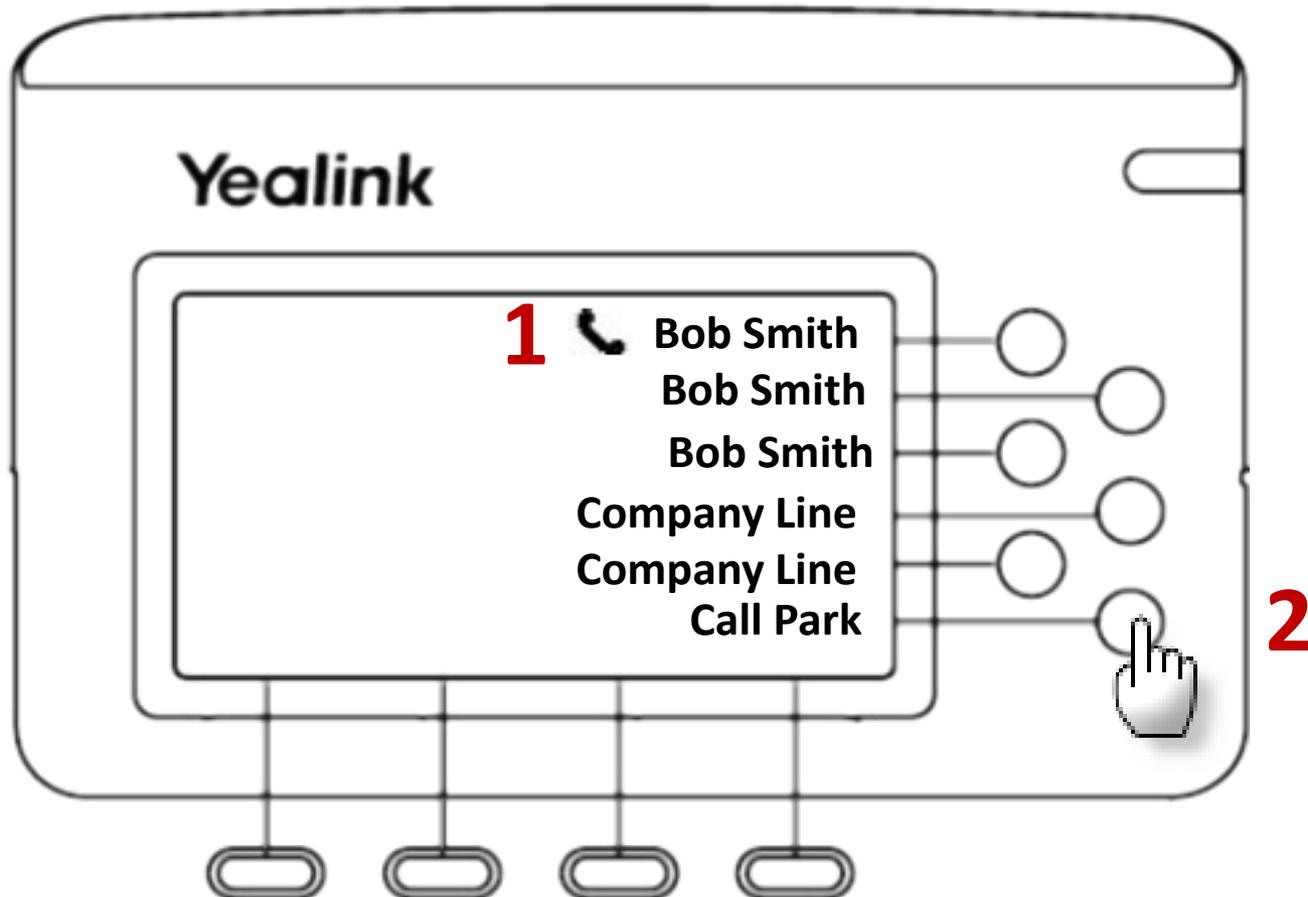
    d. Click Confirm to save.

	Status	Account	Network	Phone	Contacts	U

Preference | Features | Softkey Layout | **DSS Key** | EXT Key | Action URL | Voice | Ring | Tones

Line Key >> ❓

Key	Type	Value	Label	Line	Extension
Line Key 1	Line			Line 1	
Line Key 2	Line			Line 1	
Line Key 3	Line			Line 1	
Line Key 4	BLF	81	Company Line	Line 1	81
Line Key 5	BLF	82	Company Line	Line 1	82
Line Key 6	Call Park	80	Call Park	Line 1	

c

b

The Yealink T-28 now has the new keys in the display.

Here's how it would be used:

1. Bob Smith is talking with a customer.
2. Customer now wants to speak with Jim, so Bob "parks" the call. Customer now hears music on hold …

3. The first "Company Line" will be blinking on all phones that have that BLF provisioned on them.

   Jim, who's in Andy Lee's office, takes the call by pressing the button.