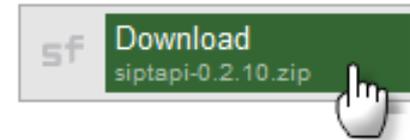


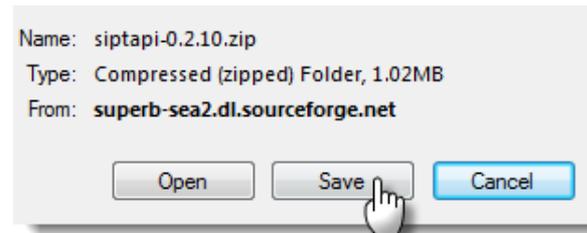
# **Setting up Click to Call from Outlook**

*Instructions for Windows 7 operating systems*

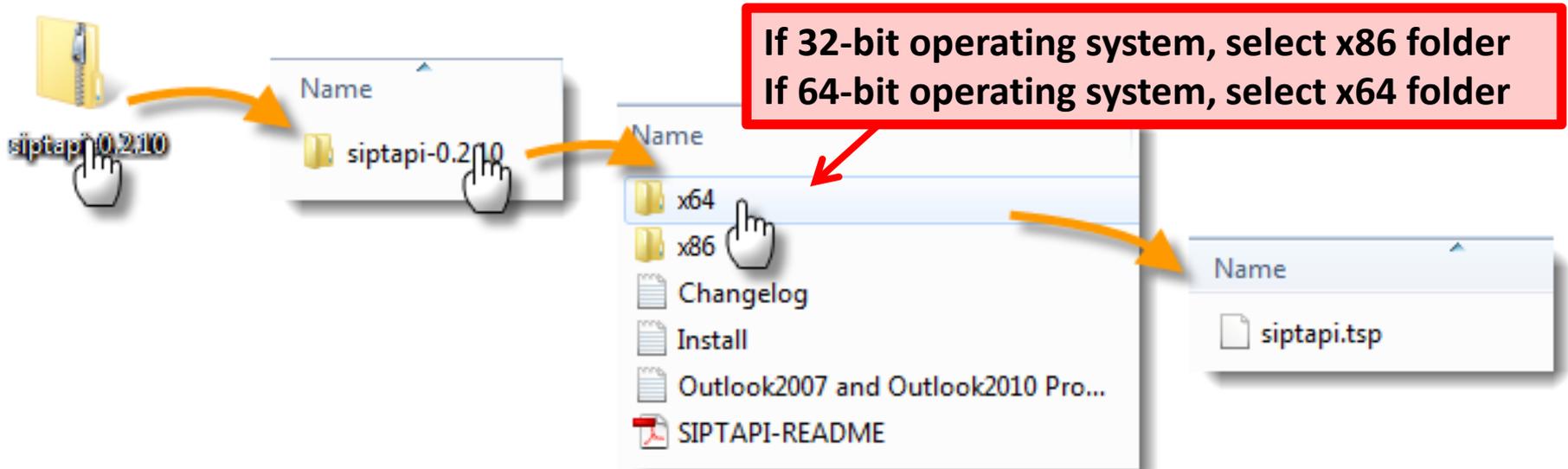
**Step 1** – Download the free TAPI client from <http://sourceforge.net/projects/siptapi/>



**Step 2** – Save the file to your desktop



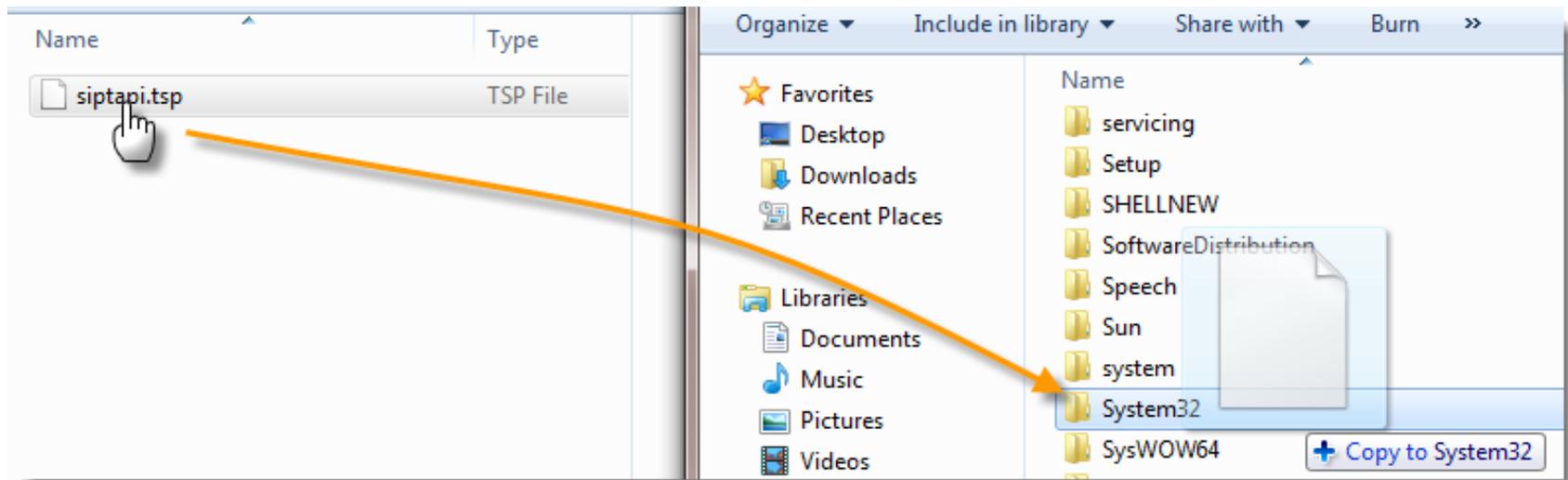
**Step 3** – Left click the folder and find the file: **siptapi.tsp**.



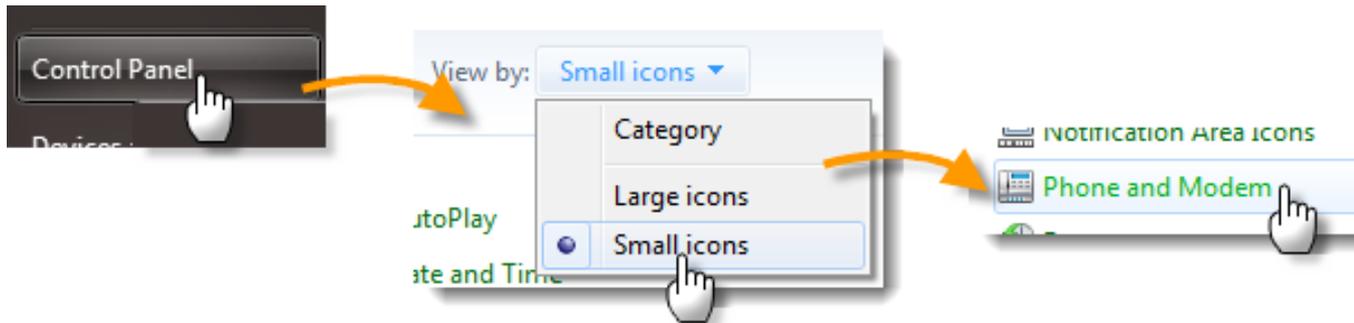
**Step 4** – Now bring up the Windows file folder in your C drive:



**Step 5** – Drag the siptapi.tsp file from your desktop folder to the Windows / **System 32** folder:

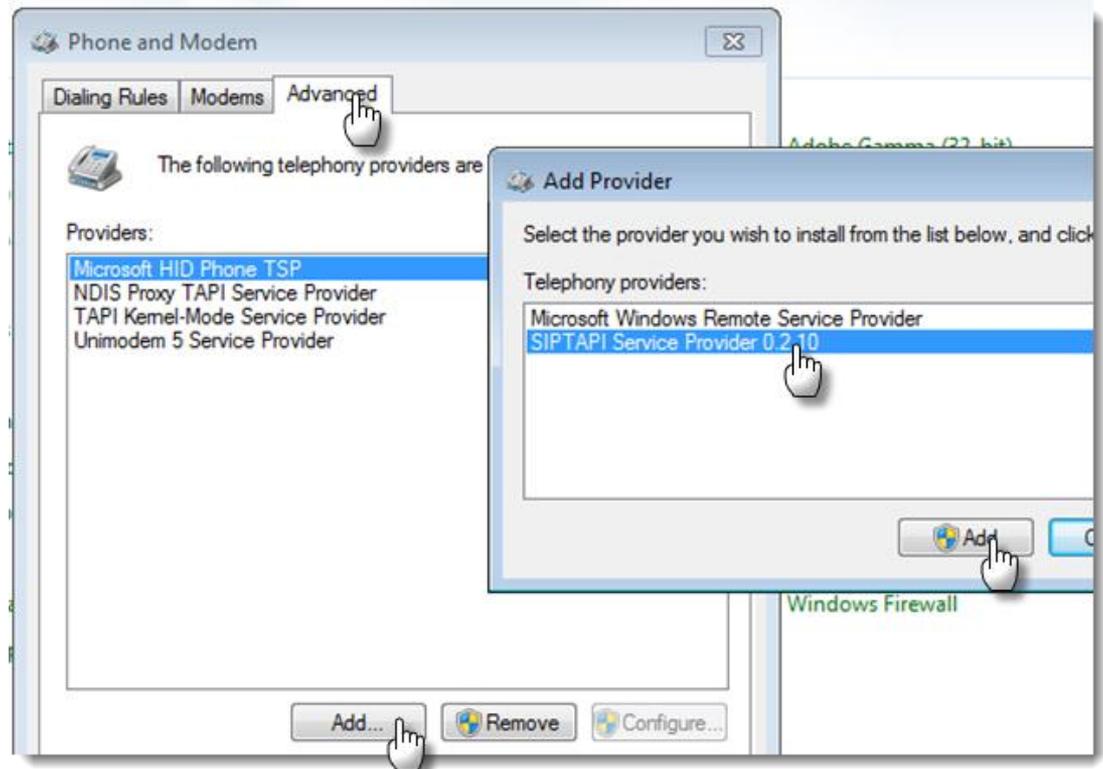


**Step 6** – Now open the Control Panel and click on Phone and Modem:

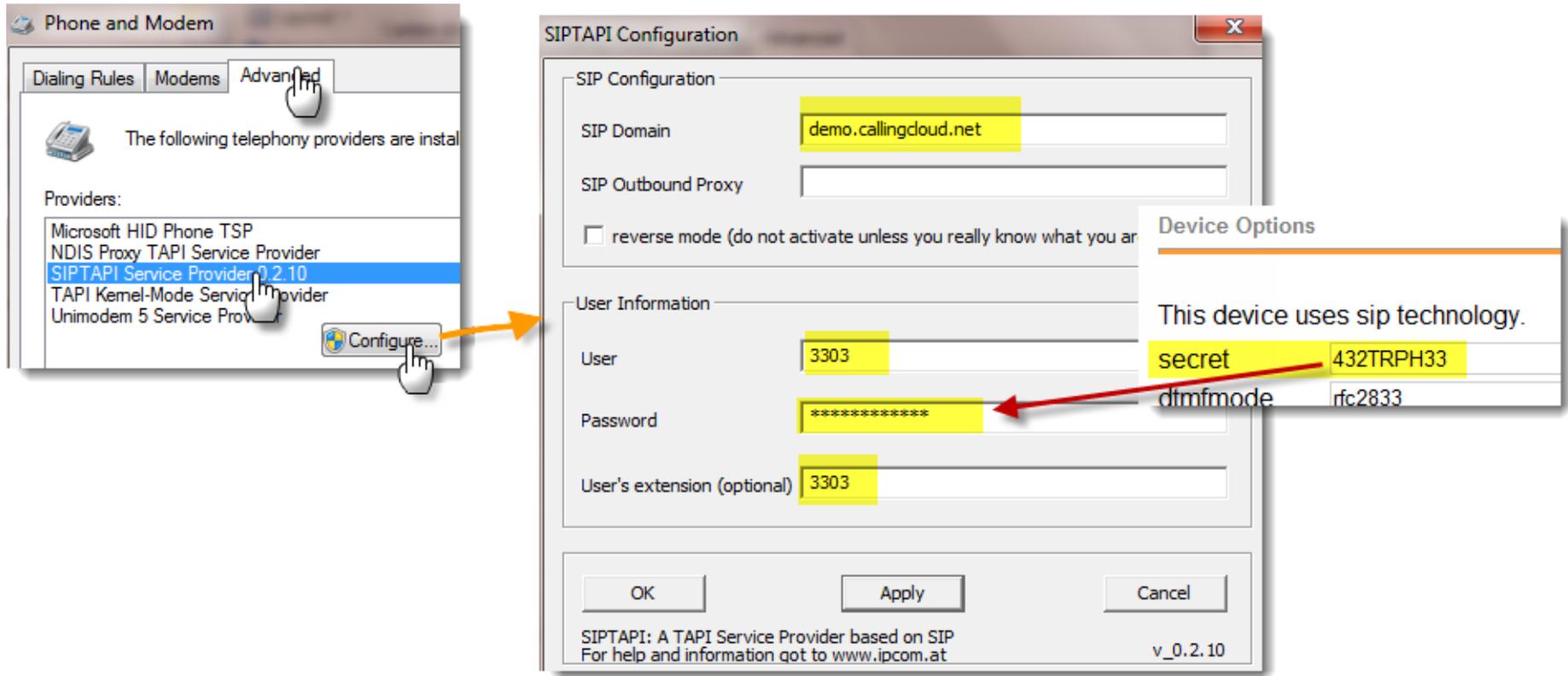


**Step 7** – Click “Advanced,” then the “Add” button.

Select “SIP TAPI Service Provider” and click “Add” to add this tool to your Phone and Modem list.



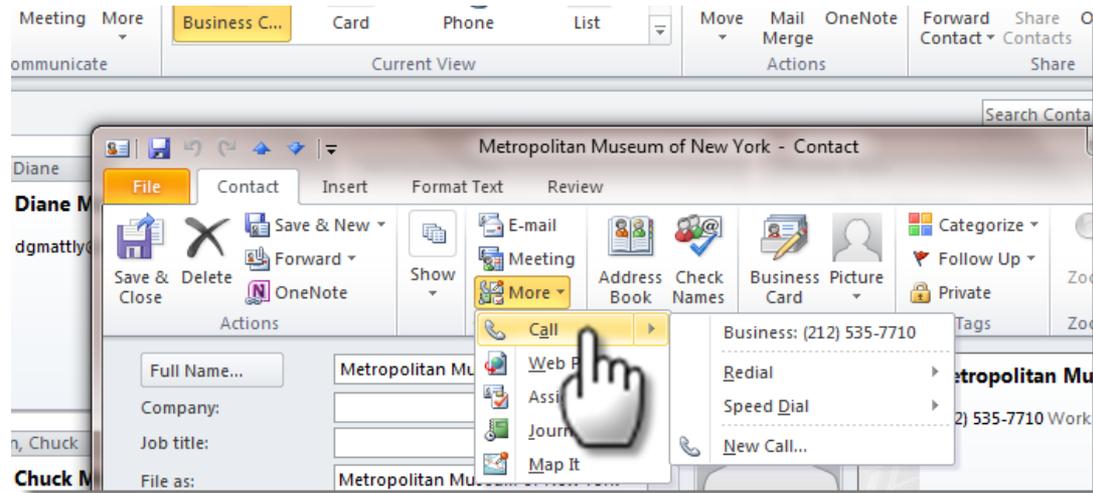
**Step 8** – From the fresh Phone and Modem list, select “SIP TAPI Service Provider” and click Configure. Complete the highlighted fields. Enter the extension you’ll use when placing a click-to-call. Note the password is extension’s Secret key, found in the Admin PBX:



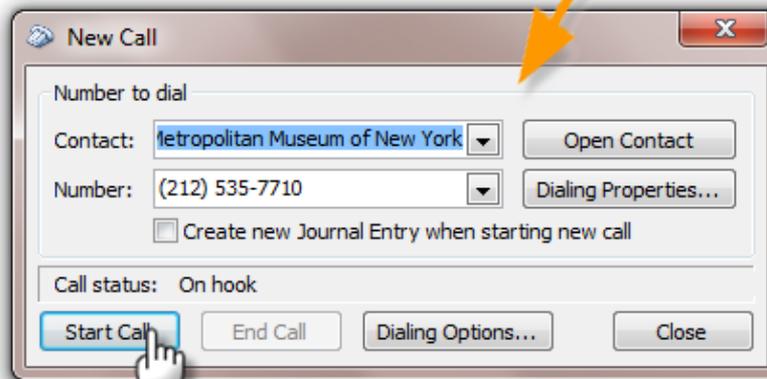
Click Apply and OK to save the configuration.

## You're now ready to click-to-call from Outlook!

1. Click the Call button (found in the Communicate section of Contact's profile folder)



2. Click Start Call



3. Your Voice Carrier phone starts ringing.  
Answer and we'll connect you onto your party!



Note: if the phone does not ring, make sure you have call waiting enabled.